

New World, New Media

District 12 Education Conference

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What is "new media?"

- New Media or Social Media is interactive forms of communication that use the Internet
- Think of traditional media as a one-way street where you can read a newspaper or listen to a report on television, but you have very limited ability to give your thoughts on the matter.
- Social media, on the other hand, is a two-way street that gives you the ability to communicate.



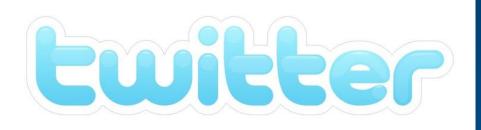
You Tube

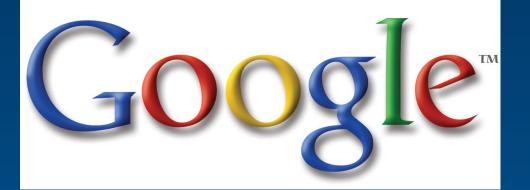
Broadcast Yourself



flickr

facebook







It's A Revolution ...



The Revolution Must Be Unionized

- •3 out of 4 Americans use social technology
- •1 in 3 post to social networks at least once a week
- •99% of users believe organizations should have a presence in social media
- •37% of Internet users aged 18-29 use blogs or social networking as a venue for political or civic involvement, compared to:
- --17% of online 30-49 year olds
- --12% of 50-64 year olds
- --10% of internet users over 65



Today's Workshop

- Briefly review the three major social networks the union uses the most: Facebook, Twitter and YouTube
- Touch on the basics: How you sign up, Dos and Don'ts, general ideas for strategy and management of social networks
- Connect you with USW resources for more help on the new media journey.



Before You Jump In

- Who will manage the networks?
- Who can post items?
- What kinds of items are appropriate? What is the protocol to approve content?
- Are we prepared to let go of control of our brand just a little?
- How does engaging users via social media integrate with our overall communications/marketing strategy?
- How will we measure success or failure? (views, number of followers/subscribers, comments)







What Is Facebook?

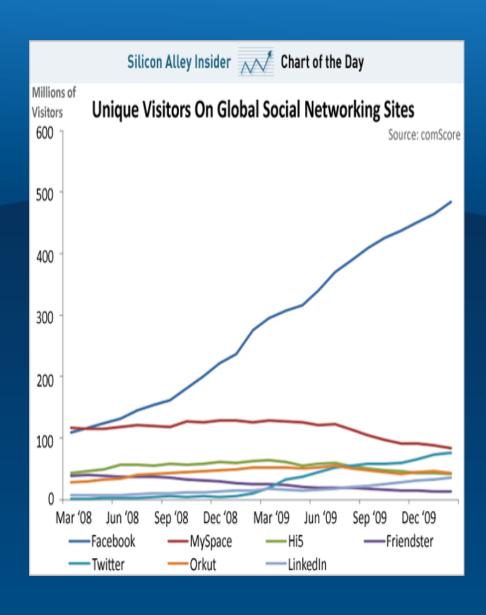
Free online social networking site

Connect: build your network; connect with supporters and other like-minded organizations.

Share: spread information about union news and events; share photos, video and other media; start a discussion and get instant feedback from supporters.



Facebook Statistics



- No. 1 social networking site: 350 million+ active users
- Fastest-growing demographic are those 35 and older
- Average user: 130 friends
- •35 million status updates each day
- More than 10 million users become fans of pages each day
- More than 45 million active user groups exist on the site



Facebook Tool Summary

Tool	What It Is	Function
Pages	Website within Facebook	Establish official presence
Groups	Communities with similar interests	Network around a common interest
Events	Event management tool	Manage event information and invitations



Creating a Personal Profile

- ✓Go to www.facebook.com.
- ✓ Enter a name, e-mail, birthday, and an original password.
- ✓Click "Sign Up"
- ✓ Confirmation e-mail will be sent to the e-mail you provided.
- ✓ Click the attached link in the e-mail.
- ✓ Your Facebook account is now activated.





Creating a Facebook Fan Page

To create a fan page:

- ✓ Go to
 <u>facebook.com/pages/create.php</u>
 and create a new page.
- ✓ Under category choose Brand, Product, or Organization.
- ✓ Then choose Non-profit from the pull down arrow
- ✓ Name your page
- ✓ Click create page





Creating a Facebook Fan Page

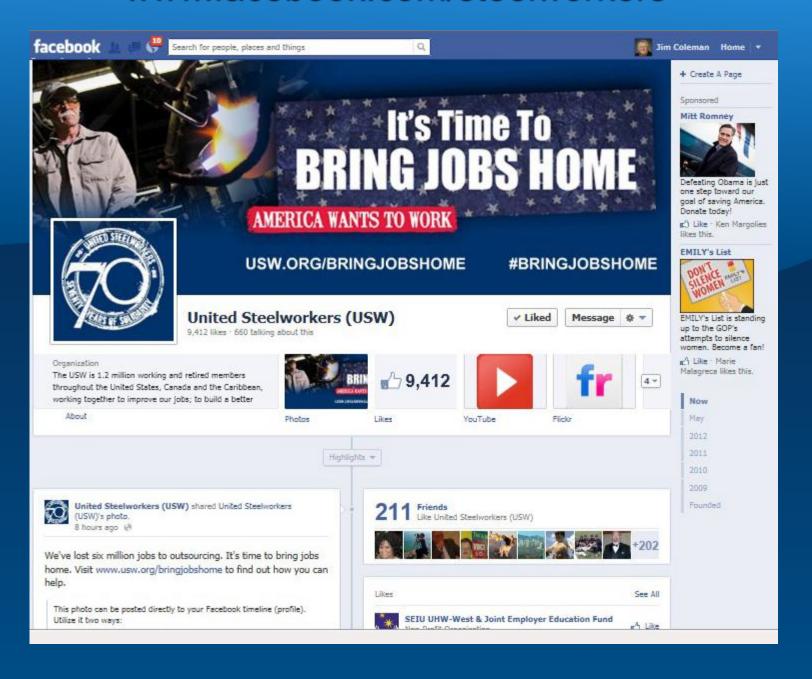
✓ Customize your page (add photo or logo)

✓ Fill out the information under the "Info" tab (year founded, mission — here's where you can give fans a brief history)





www.facebook.com/steelworkers





How Will You Use Facebook?

- Empower your fans by giving them content to share enable them to be viewed as a resource.
- Ask questions that inspire discussion and even debate.
- Links to blog posts (can set up to automatically post.)
- Encourage fans to share their relevant content.
- Links to news stories around the Web.
- Share content from other affiliates' pages.
- Spread news about events, rallies, etc.
- Use event tool to invite people to an organized event or even to sign a petition or participate in some virtual event.



Dos and Don'ts

- ✓ Do let your members know that there is a USW Facebook page
- ✓ Do update often and encourage conversation
- ✓ Do be respectful of others and their opinions productive discussion and debate is healthy. But...
- ✓ Do also delete inappropriate or disrespectful comments and ban repeat offenders
- ✓ Do use Facebook as another tool to educate on issues, not a personal pulpit
- ✓ Do give feedback and keep things interactive
- ✓ Do "like" the official USW Facebook page
- ✓ Do assume that what's put on Facebook doesn't stay on Facebook!



Dos and Don'ts

- ✓ Don't post ActionCalls don't won't to tip off the other side. General information like requests for phone calls or rally info is OK.
- ✓ Don't post material that's overtly partisan or political in nature (Example: Election info)
- ✓ Don't post personal material on official pages
- ✓ Don't post local union issues on public fan pages that are not pertinent
- ✓ Don't embarrass the USW brand or feed into the anti-union stereotypes with inappropriate material.



Let's Play a Game!

Safe for Facebook? Not safe for Facebook?





USW Women of Steel representing strong at fight for collective bargaining rights in Wisconsin. Don't forget to sign the online petition to show your support: www.samplepetition.com!





What's with all this "Women of Steel" stuff? I'm a Steelworker but to me, a woman's place is in the kitchen or running the local bake sales, not leading union protests.





Good times at the USW
Rapid Response
conference! Lots of great
beer and parties. Sure beats
being in the plant.





Working hard at USW Rapid Response Conference. Day 1: speeches from our president Leo W. Gerard and then workshops. So pumped to come home and share!

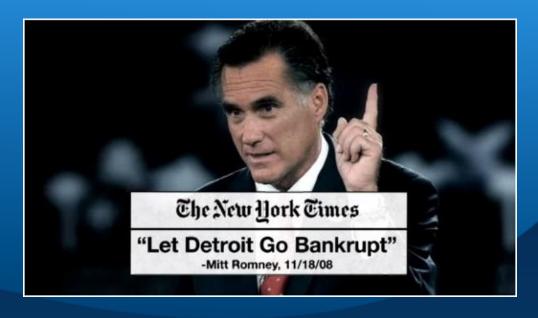




Vote for Obama in 2012.
Because he's a Democrat.
And the union is telling you to.







The presidential candidates have two very different records when it comes to supporting working families. Check out the facts for yourself and share this status to help us educate our members: www.samplelink.com.





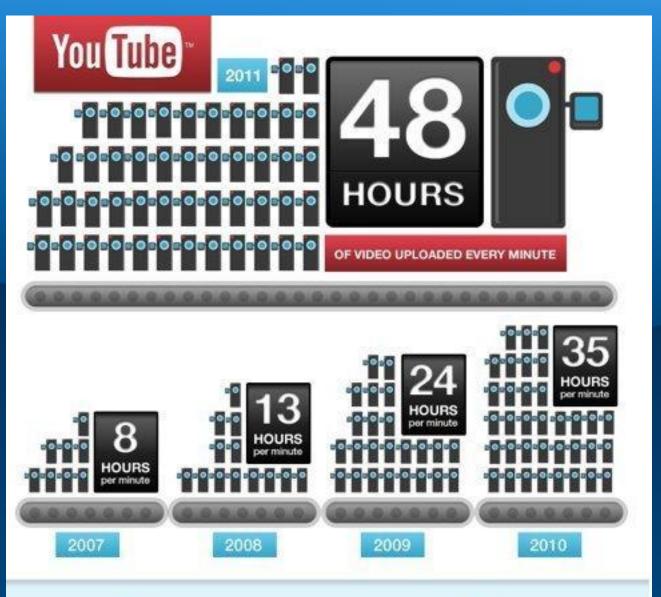
YouTube is a video-sharing website on which users can upload, share, and view videos.





- First video posted on April 23, 2005
- Second largest search engine behind Google
- Exceeds 3 billion views a day
- Average person spends 15 minutes a day on YouTube
- More video is uploaded to YouTube in 60 days than all three major US networks created in 60 years









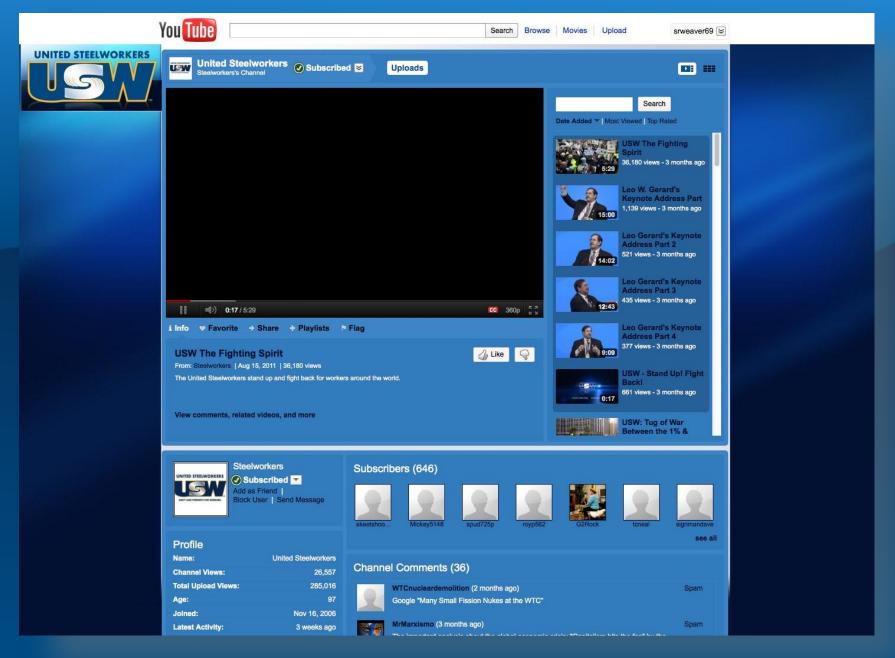


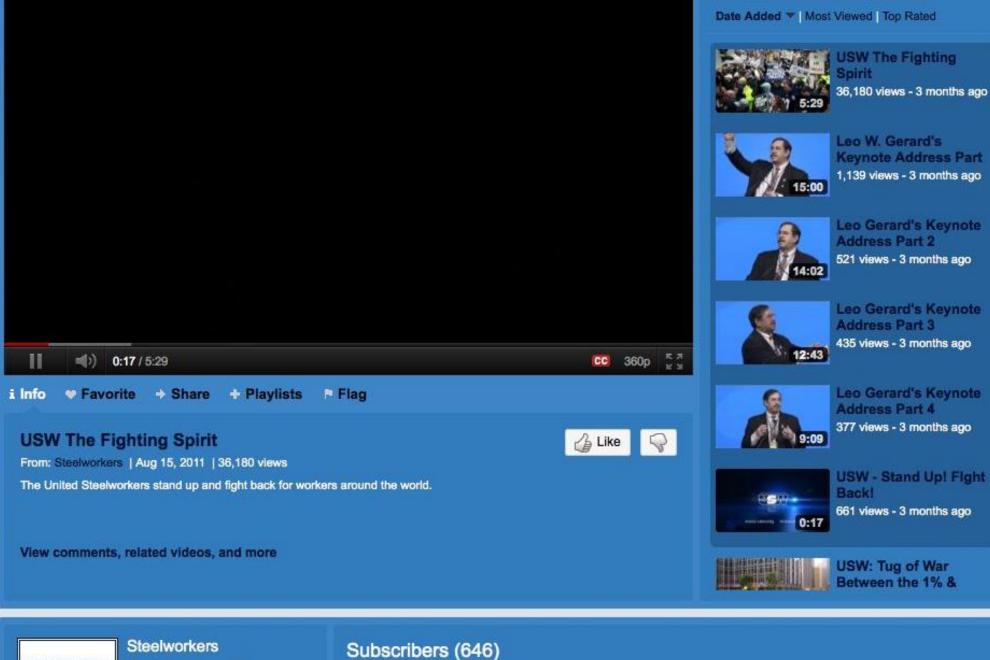
You Tube

Broadcast Yourself

www.youtube.com/steelworkers









Subscribed

Add as Friend Block User | Send Message















Profile





Steelworkers



Add as Friend | Block User | Send Message

Subscribers (646)











Profile

Name:

United Steelworkers



koro





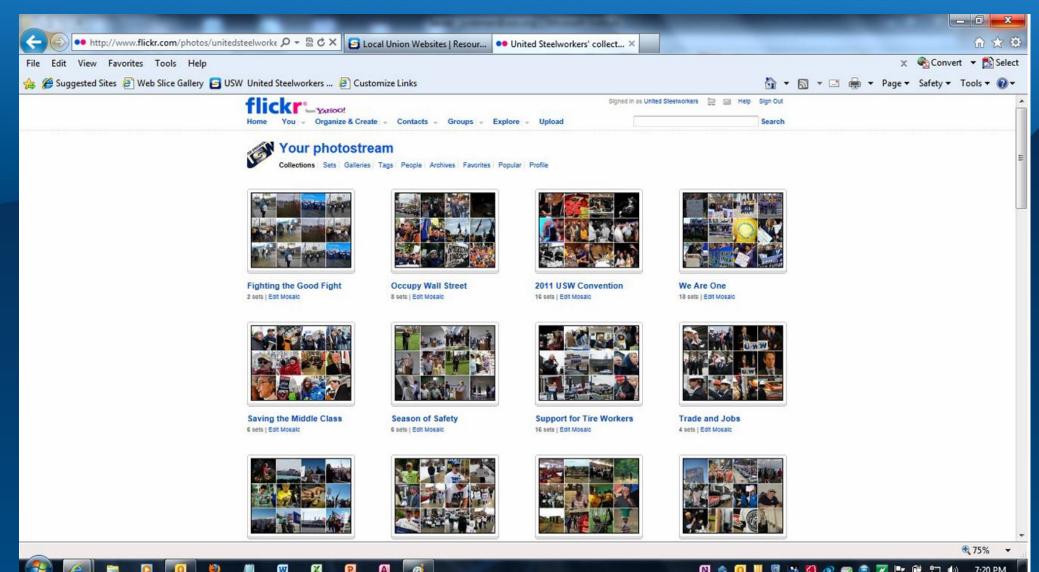


Flickr is an image hosting web site. The United Steelworkers has a Flickr account that hosts over 12,000 photos that are available for any Steelworker to use.



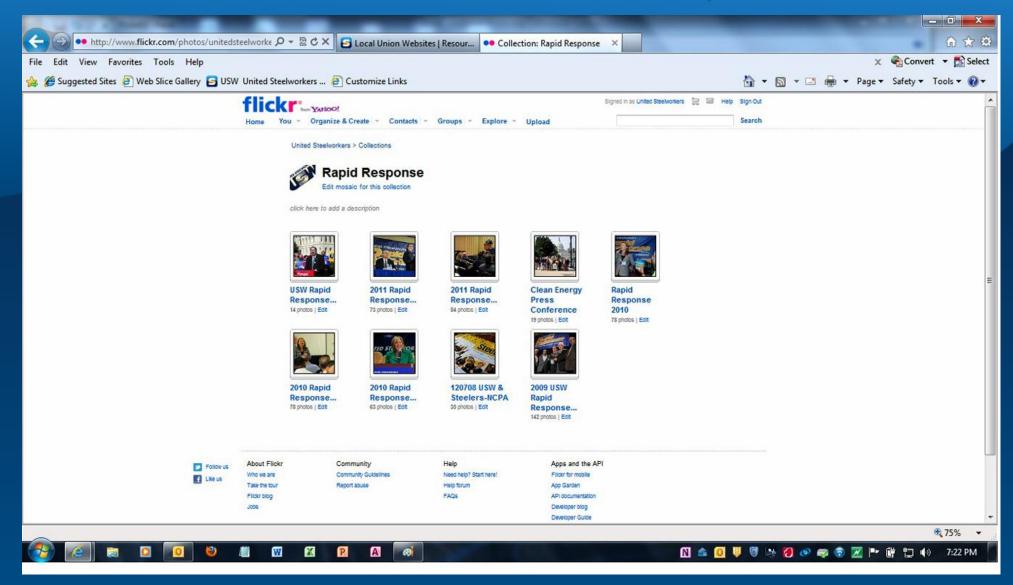


View all Collections - in each collection are sets



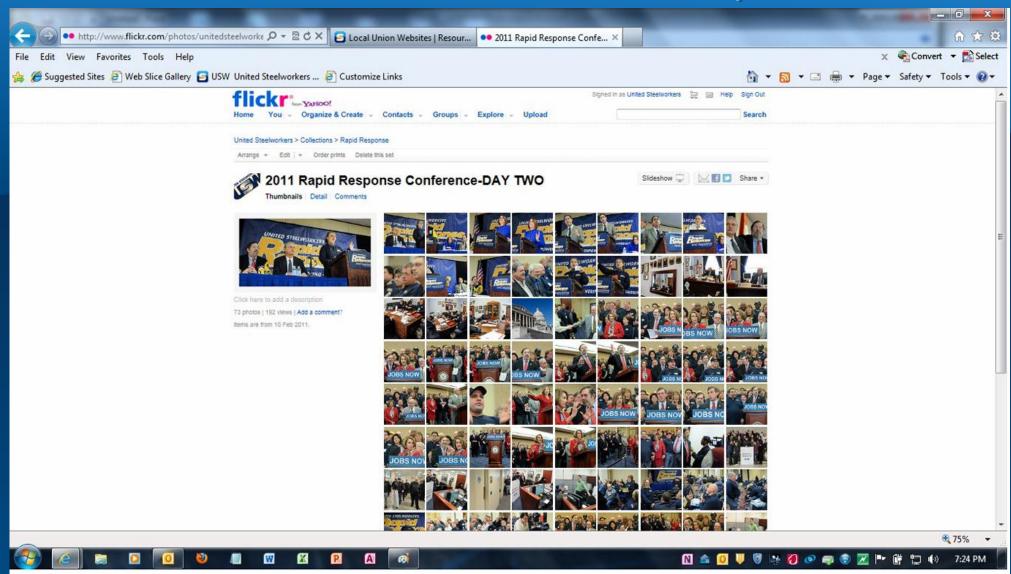


In each Collection are sets of pictures



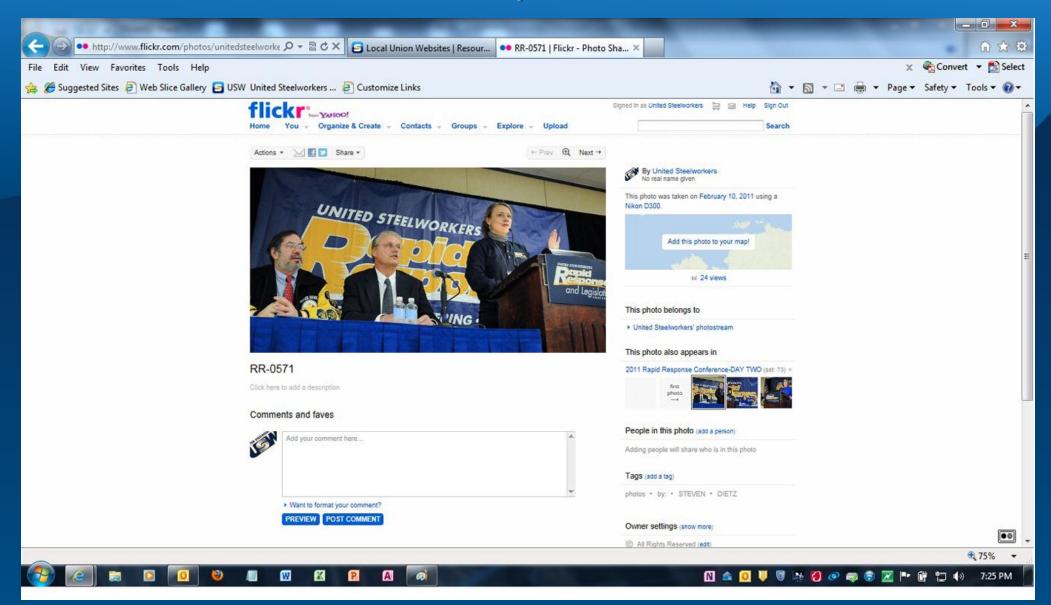


In each set are various amounts of pictures





Over 12, 000 pictures overall





Getting Started with Twitter

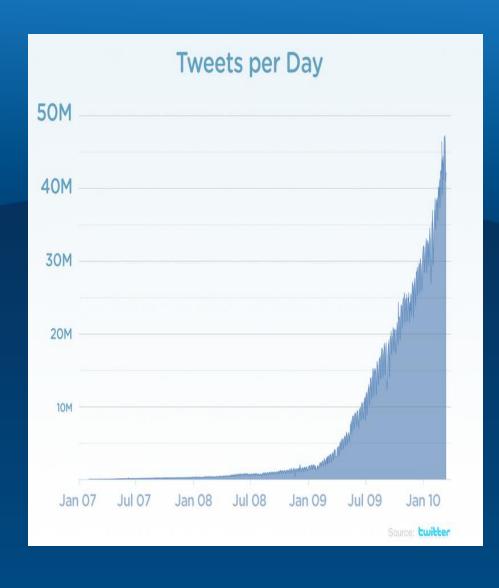




What Are You Doing... Right Now?



Twitter Statistics

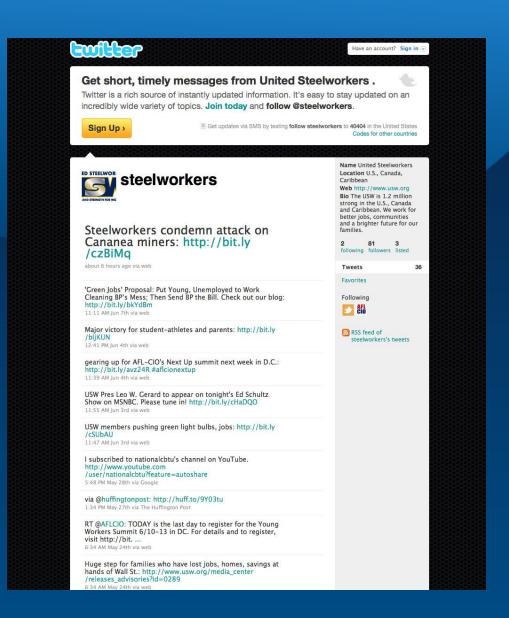


- •10-15 million active users with a median age of 31
- •Users were tweeting 5,000 times a day in 2007. Today, 50M tweets are sent per day
- Tuesday is most active day on Twitter



Getting Started

- ✓ Sign up at <u>www.twitter.com</u>
- ✓ Completely fill out user profile
- ✓ Brand yourself
- ✓ Claim your Twitter handle (i.e. twitter.com/steelworkers)
- ✓ Choose a photo or logo
- ✓ Create your background





What do I tweet about?

- •Share news or events from your International, local or district (rallies, conferences, meetings, trainings anything you promote via traditional means.)
- •You only have 140 characters!
- Automatically share your blog posts (<u>www.twitterfeed.com</u>)
- Links to relevant news stories around the Web (www.bitly.com)



Twitter.com/steelworkers @steelworkers





Anatomy of a Tweet



Mike Elk @MikeElk

very cool @steelworkers launch Iphone safety app to help workers in
chemical industries bit.ly/AA1hND #1u

View app



Basic Tweet anatomy includes 3 standard elements:

- 1.A provoking yet concise ask, message, or info with link (limit to 125-130 characters to allow for easy retweeting)
- 2.1-3 hashtags to join to relevant conversations 3.Include @influentialperson to help get your ask or message on thought & action leader radars



Let's Tweet About It!

Good Tweets

Great article on Rapid Response Conference: http://www.usw.org/media_cent er/news_articles?id=1018

Jim Coleman is a nice guy.

We need good jobs!

Better Tweets

You have to see the political momentum @Steelworkers Rapid Response Conference: http://bit.ly/z9e1ju

Jim will be able to let us out of class 20 minutes early. #training #good_instructors

Tell Congress to vote for our jobs, @PresidentObama's manufacturing plan: http://info #jobs #mfg









FREE LOCAL UNION WEBSITES



- Web 2.0 design
- Personalized URLs (addresses for locals)
- Various templates to choose from
- · Limited skills required
- No server or URL costs
- Free training for Web Administrators
- Component of Steelweb
- Video and photo array embedding made easy

WWW.USW.ORG/LOCALWEB

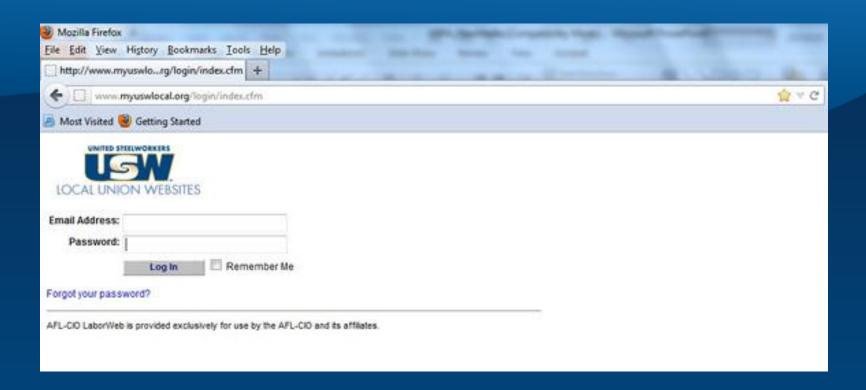


What is LaborWeb

- Introduced by the United Steelworkers through the AFL-CIO.
- Content Management System (CMS) that allows local unions without advanced technical skills to build and maintain websites.
- The system is known as "LaborWeb." The USW makes the system available to its local unions at no cost (must have a SteelWeb account.)

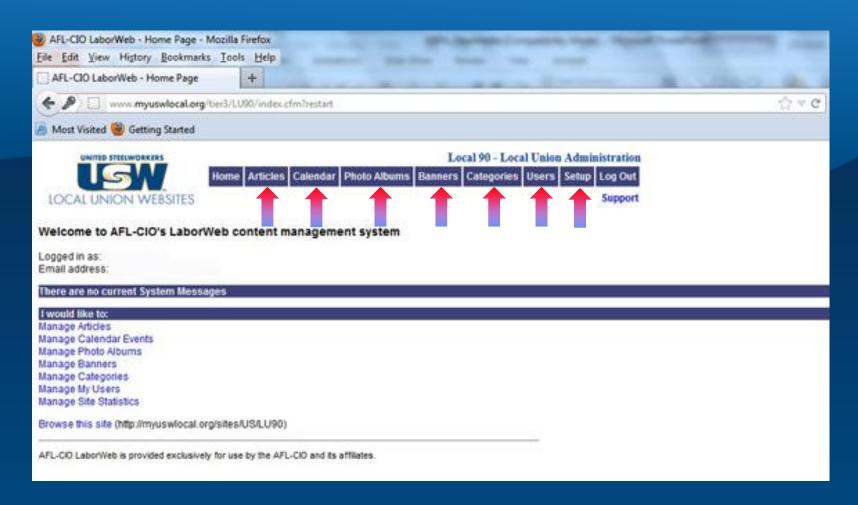


Signing In



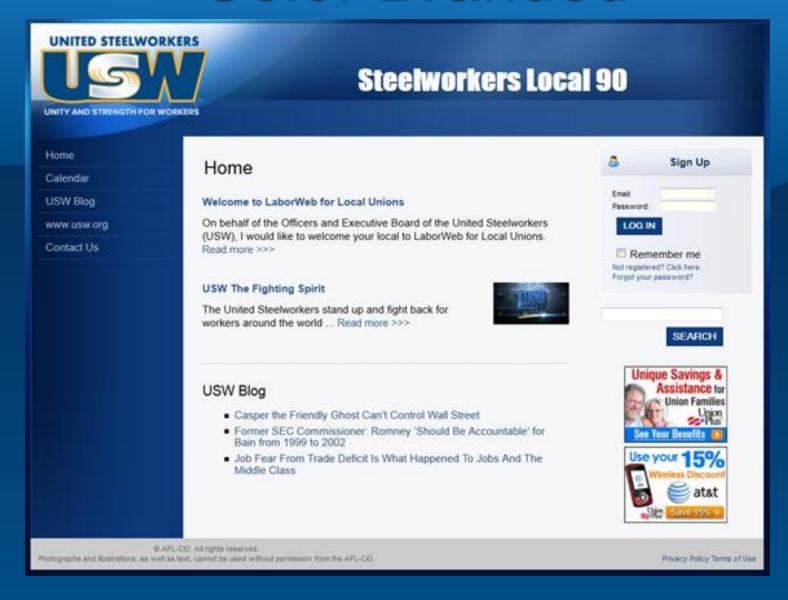


LaborWeb Work Areas





Color Branded



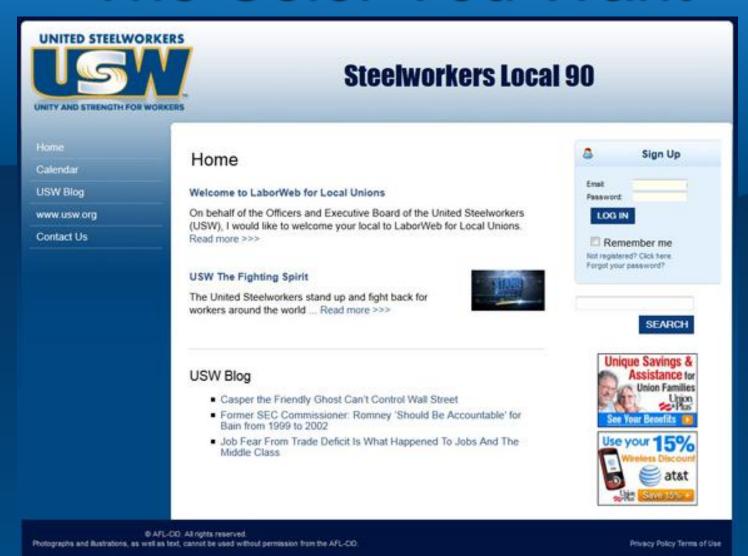


But You Pick





The Color You Want





What Does It Cost

Free

Cost for Server

Cost for Web Address Free

Cost for Server Free

Go to www.usw.org/localweb to sign up



USW Online

U.S. site: www.usw.org

Social Networks: www.usw.org/socialmedia

Twitter: www.twitter.com/steelworkers

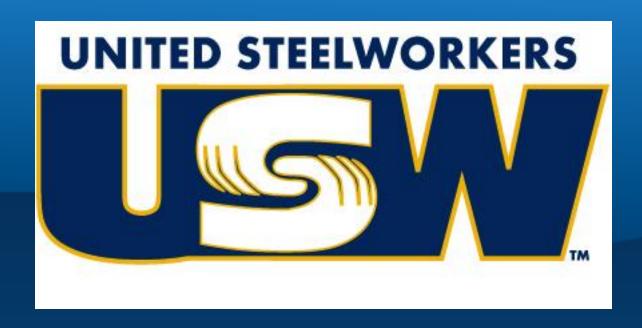
Facebook: www.facebook.com/steelworkers

Flickr: www.flickr.com/photos/unitedsteelworkers/collections

YouTube: www.youtube.com/steelworkers

New Media Help: www.usw.org/members/social_media





www.usw.org

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